

WASTE MANAGEMENT POLICY

OUR COMMITMENT TO SOUND WASTE MANAGEMENT

As is the case in all the establishments that belong to PAL+ | Touristic Experiences, the Versō boutique hotel and the Kóz bistro employ eco-friendly practises to process waste in their businesses, based on the “3RV Waste Management Hierarchy”—source reduction, reuse, recycling, reclamation and waste valorization.

GENERAL GUIDELINES

Guidelines for our waste management policy are as follows:

- **Source reduction:** curtailing the amount of waste created by staff and customers;
- **Reuse:** using residual materials several times instead of automatically choosing something new;
- **Recycling:** increasing the amount of materials that can be recycled at a local site and repurposed;
- **Valorization:** converting materials that cannot be reduced, reused or recycled and turning them into something else that has economic value;
- **Awareness:** informing and educating employees and clients about the best practices regarding sound waste management.

MAIN OBJECTIVES

Objectives are to:

- Formalize the management of residual materials (MRM) within each property;
- Create a framework for ongoing improvements to MRM;
- Guarantee a safe, healthy way of disposing of waste;
- Ensure the sound management of household hazardous waste (HHW);
- Cut down on waste and increase the rate of recovery of residual materials.

Objective 1: formalize the management of residual materials in the hotel and restaurant

The Versō boutique hotel and the Kóz bistro are committed to reviewing this formal MRM policy every 5 years.

Objective 2: develop a framework for ongoing improvements to waste management

The Versō boutique hotel and the Kóz bistro are committed to meeting the basic requirements of the **ICI on recycle +** program (a province-wide waste management initiative) with a view to future certification.

Objective 3: ensure the safe management of residual materials

Versō boutique hotel and Kóz bistro are committed to getting rid of “orphan” containers at their establishments (they often contain unidentified and hazardous waste), and instead installing recycling and composting bins.

Objective 4: ensure the safe management of residual materials that require special handling

Versô hotel boutique and Kóz bistro are committed to implementing systems to ensure the recuperation of materials that require special handling or that should be returned to the manufacturer—office supplies, ink cartridges, batteries, electronic devices, aerosol cans, etc.

Objective 5: reduce the amount of waste materials and increase the recovery rate

The Versô boutique hotel and the Kóz bistro are committed to:

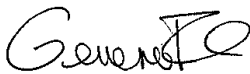
- Eliminating the use of single-use packaging and towels;
- Setting up a system for recovering foodstuffs at our properties and creating partnerships with local food banks;
- Eliminating the use of plastic water bottles and supplying drinking fountains for customers and employees, reusable glasses, etc.;
- Using electronic equipment until the very end of its useful life;
- Cutting back on the use of paper: double-sided printing, digital and IT transition, working on dual screens, invoicing online, paperless meetings (online note-taking and distribution of information to participants by email, etc.);
- Finding an end-of-life use for textiles and fabrics: donations, shipments to recycling companies, reuse of cleaning rags, etc.

POLICY RESPONSIBILITY AND IMPLEMENTATION

The management of the Versô boutique hotel and the Kóz bistro are responsible for the content, adoption, and implementation of this policy. They are also responsible for communicating how this policy should be applied to stakeholders (staff, customers, etc.)

We, the undersigned—Geneviève Filion, Caroline Gingras and Noémie Casavant—pledge that the Versô boutique hotel and the Kóz bistro will apply the waste management policy in all areas of their establishments.

The policy, which comes into force when adopted by management, is subject to periodic updates.



Updated 2024